The Biggest Travel Sale of the Year

Firsttrip 11.11 Campaign – Terms & Conditions

1. Campaign Overview

"The Biggest Travel Sale of the Year", the Firsttrip 11.11 Campaign, offers eligible customers exclusive discounts and benefits on selected flights, hotels, holiday packages and visa processing services, subject to the terms and conditions set out below.

Campaign Period: The Campaign is valid for one day only, on 11 November 2026 (00:00 to 23:59 Bangladesh Standard Time). Purchases made before or after this date are not eligible.

2. Eligibility & Payment Methods

- The Campaign is open to all customers of Firsttrip who complete a qualifying purchase during the Campaign Period.
- Payments made via any bank card (debit or credit), Mobile Financial Services (MFS), and bank transfer are eligible for the Campaign.
- Payments made through methods not listed above are not eligible unless stated otherwise by Firsttrip.

3. Offer Details

3.1 Domestic Flights – US-Bangla Airlines & Air Astra

- Flat 20% discount on domestic flight bookings with US-Bangla Airlines and Air Astra.
- Maximum discount: BDT 5,000 per booking.
- The offer is not applicable to any other domestic airline.

3.2 International Flights

- Up to 17% discount on international flight bookings, applicable on selective routes only.
- Maximum discount: BDT 12,000 per booking.
- The applicable discount percentage varies by route, airline, travel date and fare class. Eligible routes and airlines will be displayed on the Firsttrip website and mobile application.

3.3 Domestic Hotels

- An additional 5% discount on domestic hotel bookings, on top of the discount already available on the listed rate.
- Maximum additional discount: BDT 1,000 per booking.

3.4 Selective Holiday Packages

- BDT 5,000 off on selected holiday packages with a minimum purchase value of BDT 45,000.
- This offer is valid only for purchases made physically at a Firsttrip office or designated sales point. Online purchases are not eligible.

- The list of eligible holiday packages is available at Firsttrip offices and may be changed at Firsttrip's discretion.

3.5 Visa Processing

- 60% discount on the Firsttrip visa processing fee.
- This offer is valid only for purchases made physically at a Firsttrip office or designated sales point. Online purchases are not eligible.
- The discount applies to the Firsttrip service fee only. Embassy fees, consulate fees and other third-party charges are excluded.

3.6 Giveaway

- Firsttrip will give away the following air tickets (the "Prizes") to winners selected under this Campaign:
- One (1) Couple Round-Trip ticket on Dhaka (DAC) – Kuala Lumpur (KUL) – Dhaka (DAC), covering two travellers.
- Three (3) Single Round-Trip tickets on Dhaka (DAC) – Cox's Bazar (CXB) – Dhaka (DAC).
- Two (2) Single Round-Trip tickets on Dhaka (DAC) – Sylhet (ZYL) – Dhaka (DAC).
- In addition, further gifts will be awarded to the Highest Spenders and to winners of the Social Media Challenges. Details of these gifts will be announced on Firsttrip's official channels.
- Winners will be selected through two categories: (a) the Social Media Challenges and Engagement, and (b) the Highest Spenders. The allocation of Prizes between the two categories will be announced by Firsttrip.
- Social Media Challenges: Winners will be selected based on participation and engagement in the challenges run on Firsttrip's official social media pages. Challenge rules and participation steps will be announced on those pages.
- Highest Spenders: Winners will be the customers with the highest total eligible spend with Firsttrip on the Campaign Day. Only completed, non-cancelled purchases will be considered.
- The flight Prizes cover the base fare only. All applicable taxes, surcharges, airport fees, visa costs and any other charges are not included and must be borne by the customer (winner).
- Winners will be announced through Firsttrip's official channels and notified directly. Winners must present themselves at Firsttrip within thirty (30) days of notification to claim the Prize, with valid identification, failing which the Prize will be forfeited and Firsttrip may select an alternate winner.
- Prizes are non-transferable, non-refundable and cannot be exchanged for cash. Travel is subject to seat availability; blackout dates and the airline's fare rules.

3.7 Hotel Stay Giveaway – Cox's Bazar

- Three (3) customers will get the opportunity to enjoy a one (1) night stay at a top-rated five-star hotel in Cox's Bazar by paying only BDT 1,111 plus applicable taxes.
- The hotel will be selected solely by Firsttrip. The stay is limited to one (1) night. Stay dates and room category will be determined by Firsttrip and are subject to availability.
- Winners will be selected and announced through Firsttrip's official channels, and must present themselves at Firsttrip within thirty (30) days of notification, with valid identification, failing which the offer will be forfeited and Firsttrip may select an alternate winner.

- The offer is non-transferable, non-refundable and cannot be exchanged for cash. All charges not included in the BDT 1,111 and applicable taxes, such as meals, transport and personal expenses, must be borne by the customer.

4. General Terms & Conditions

4.1 All offers are valid only on 11 November 2026 and are subject to availability. The Campaign will not be extended unless officially announced by Firsttrip.

4.2 Discounts will be applied automatically or through a promo code, as indicated at the time of purchase. Where a promo code is required, it must be entered before payment is completed.

4.3 Low-cost carriers (LCCs) are not eligible for this Campaign. This includes, but is not limited to, SpiceJet (SG), Air Arabia (G9), Air Asia (AK), Thai AirAsia (FD), Thai Lion Air (SL), Jazeera (J9), FlyDubai (FZ), GoFirst (G8), IndiGo (6E) and FitsAir (8D). The airlines expressly named in clause 3.1 are eligible for that offer only.

4.4 SOTO (Sold Outside, Ticketed Outside) flights are not eligible for this Campaign. Code-share flights are also not eligible.

4.5 For all giveaway Prizes, applicable taxes and other charges not expressly covered must be borne by the customer.

4.6 Maximum discount limits apply per booking, as stated against each offer.

4.7 The Campaign cannot be combined with any other promotional offer, coupon, voucher or cashback campaign unless expressly stated. The additional hotel discount in clause 3.3 is applied on top of the existing hotel discount only.

4.8 Cancellation, refund, date change and reissuance are governed by the respective airline's, hotel's or service provider's policies and Firsttrip's standard policies.

4.9 Any refund will be calculated after deducting the promotional discount availed under this Campaign.

4.10 Firsttrip reserves the right to disqualify any booking found to be fraudulent, suspicious, duplicated or in breach of these terms, and to cancel such bookings without notice.

4.11 Reselling, commercial use or misuse of any booking made under this Campaign is strictly prohibited and may result in cancellation of the booking and restriction from future promotions.

4.12 Firsttrip's decision on any matter relating to the Campaign, including eligibility, discount calculation and giveaway winners, is final and binding.

4.13 Firsttrip reserves the right to amend, suspend, extend or terminate the Campaign, or any part of it, at any time without prior notice.

4.14 By participating in the Campaign, customers agree to be bound by these terms and conditions and Firsttrip's general terms of service.

5. Contact

For any booking or Campaign-related assistance, please contact Firsttrip Customer Support through the official website, mobile application or customer care channels.