



# smsQuery

Now your card related information is just an SMS away

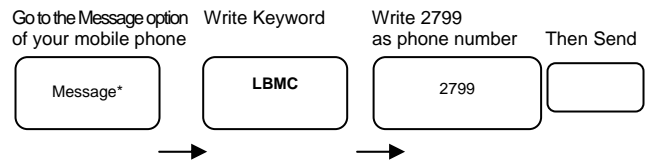
We are delighted to introduce to **smsQuery**, a mobile phone based customer service initiative from our Card Centre.

Once you sign up for **smsQuery** you will be able to obtain certain information related to your LankaBangla MasterCard account through just an SMS on your GrameenPhone.

All you have to do is simply type **LBMC** in message editor of your mobile phone and send to **2799**. You will then receive an sms with the following information on your mobile phone:

- Current Outstanding
- Available Credit Limit
- Available Cash Limit
- Minimum Due
- Minimum Due Date

### For example:



\* Normal GP rate for sms would be applicable

### So Sign up now!

With **smsQuery**, you do not have to wait for your statements to arrive through mail, or call up our Customer Service/Call Centre. You will have 24/7 access to key financial information of your Credit Card account.

### Easy to apply!

To sign up for **smsQuery** all you need to do is fill-out the attached form and send it to:

**Card Centre**  
**LankaBangla Finance Limited**  
Safura Tower (Level 5)  
20, Kemal Ataturk Avenue  
Banani  
Dhaka-1213

### You will get a Confirmation message from LankaBangla.

For further queries, please contact our Customer Services/Call Centre  
9862696, 9888247, 0189243171 or 724547-8(Chittagong)  
e-mail:cards@lankabangla.com



LankaBangla Card... says more about you than money could ever!



## Terms & Conditions

You can avail the **smsQuery** facility from only GrameenPhone (GP) mobile number that you specify in the application form.

### smsQuery Application Form

#### Cardmember Information

Credit Card Number

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Cardmember's Name

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Cardmember's Address

.....

.....

Cardmember Contact Number

Office..... Res.....

Cardmember Date of Birth

D	D	M	M	Y	Y

Card Expiry Date

M	M	Y	Y

- This Application Form must be sent directly to Card Centre LankaBangla Finance Limited and not by facsimile. LankaBangla will require 3 working days from the date of receipt to activate this service.
- Upon your sms request (by typing only "LBMC") from the specified GrameenPhone mobile number to **2799**, you will receive a return sms from LankaBangla with the latest financial information. Normal GP charge for sms will be applicable for this purpose.
- The Cardmember is solely responsible to ensure the possession of the Mobile Phone/Connection assigned to **smsQuery** Services to maintain the confidentiality of his/her financial information. If the Mobile Phone/Connection is lost, stolen or sold, the Cardmember shall immediately notify LankaBangla Card Centre and cancel the **smsQuery** Service.
- The Cardmember hereby agrees that LankaBangla Finance Ltd. shall not be responsible for any disruption in **smsQuery** Service due to any technical failure on the part of LankaBangla/GrameenPhone.
- **smsQuery** Service shall remain effective until otherwise advised in writing by the Cardmember, which should reach LankaBangla Card Centre at least one week before the next statement is due.
- These Terms and Conditions are governed by the laws of Bangladesh. LankaBangla reserves the right to revise and/or change any of the Terms & Conditions without prior notice to you.

#### GrameenPhone's Information:

Subscribers Name:

GrameenPhone (GP) Number:

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#### Cardmember's Declaration:

I/We hereby agree to the above terms and conditions and authorize LankaBangla Finance Limited to provide financial information relating to my/our LankaBangla MasterCard. Credit Card through short messaging service (SMS) of GrameenPhone.

\_\_\_\_\_  
Cardmember's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Subscriber's Signature